

# ICT Acceptable Use Policy for Staff and Volunteers

## Scope

New technologies have become integral to the lives of children and young people within society at schools/academies and in our lives outside school. The internet and other digital information and communications technologies are powerful tools, which open up new opportunities for everyone. These technologies can stimulate discussion, promote creativity and stimulate awareness of context to promote effective learning. They also bring opportunities for staff to be more creative and productive in their work. All users should have an entitlement to safe access to the internet and digital technologies at all times.

This acceptable use policy is intended to ensure:

- that staff and volunteers will be responsible users and stay safe while using the internet and other communications technologies for educational, personal and recreational use.
- that school/academy systems and users are protected from accidental or deliberate misuse that could put the security of the systems and users at risk.
- that staff are protected from potential risk in their use of technology in their everyday work.

The school will try to ensure that staff and volunteers will have good access to digital technology to enhance their work, to enhance learning opportunities for pupils learning and will, in return, expect staff and volunteers to agree to be responsible users.

In order to access digital technologies within school all staff and volunteers must agree to this acceptable use policy.

### **Acceptable Use Policy Agreement**

I understand that I must use school systems in a responsible way, to ensure that there is no risk to my safety or to the safety and security of the systems and other users. I recognise the value of the use of technology for enhancing learning and will ensure that students/pupils receive opportunities to gain from the use of digital technology. I will, where possible, educate the young people in my care in the safe use of digital technology and embed online safety in my work with young people.

#### For my professional and personal safety:

- I understand that the School and Trust ICT Team will monitor my use of the school technology and communications systems.
- I understand that the rules set out in this agreement also apply to use of these technologies (e.g. laptops, email, virtual learning etc.) out of school, and to the transfer of personal data (digital or paper based) out of school.
- I understand that the school technology systems are primarily intended for educational and administrative use and that I will only use the systems for personal or recreational use within the policies and rules set down by the Trust and school.
- I will not disclose my username, password or multi factor authentication details to anyone else, nor will I try to use any other person's username and password. I understand that I should not write down or store a password where it is possible that someone may steal it.
- I will immediately report any illegal, inappropriate or harmful material or incident, I become aware of, to the appropriate person.

#### I will be professional in my communications and actions when using Trust and School systems:

- I will not access, copy, remove or otherwise alter any other user's files, without their express permission.
- I will communicate with others in a professional manner, I will not use aggressive or inappropriate language and I appreciate that others may have different opinions.
- I will ensure that when I take and/or publish images of others I will do so with their permission and in accordance with the Trust and school's policy on the use of digital/video images. I will not use my personal equipment to record these images, unless I have written permission to do so. Where these images are published (e.g. on the school website and remote/virtual learning environment) it will not be possible to identify by name, or other personal information, those who are featured.
- I will only use social networking sites in and outside of school in accordance with the Trust and/or school's social media policies.
- I will only communicate with students/pupils and parents/carers using official Trust or school systems. Any such communication will be professional in tone and manner.

• I will not engage in any on-line activity that may compromise my professional responsibilities.

The school and the Trust have the responsibility to provide safe and secure access to technologies and ensure the smooth running of the schools within the Bath & Wells Multi Academy Trust.

- When I use my mobile devices in school, I will follow the rules set out in this agreement and the 'Bring Your Own Device Policy', in the same way as if I was using school equipment. I will also follow any additional rules set by the school about such use. I will ensure that any such devices are protected by performing my responsibilities in the Bring Your Own Device and ICT Security Policies.
- I will not use personal email addresses, social media accounts or storage accounts on the school owned digital devices (Computers/Tables/Interactive Boards.
- I will not open any hyperlinks or any attachments to emails, unless the source is known and trusted. If I have any concerns about the validity of an email (due to the risk of the attachment containing viruses or other harmful programmes) I will report these to the Trust ICT Team at helpdesk@bwmat.org.
- I am responsible for ensuring that information is stored in an appropriate area (OneDrive/SharePoint) so that it is backed up. The Trust ICT Team and School are not responsible for any data loss that should I not store information in these systems.
- I will not upload, download or access any materials which are illegal (child sexual abuse images, criminally racist material, terrorist or extremist material, adult pornography covered by the Obscene Publications Act) or inappropriate material that may cause harm or distress to others. I will not try to use any programmes or software that might allow me to bypass the filtering/security systems in place to prevent access to such materials.
- I will not (unless I have permission) make large downloads or uploads above 1GB that might take up internet capacity and prevent other users from being able to carry out their work.
- I will not install or attempt to install programmes of any type on a school owned digital device (Computers/Tables/Interactive Boards), or store programmes on a computer that have not been approved by the School. All School software is either automatically installed or available through the 'Company portal' app.
- I will not disable or cause any damage to school/academy digital equipment, or the equipment belonging to others.
- I will only transport, hold, disclose or share personal information about myself or others, as outlined in the Trust Data Protection Policy (or other relevant policy). Where digital personal data is transferred outside the secure local network, it must be encrypted with a programme of the Trust's choice (Email Encryption using Office 365, Bitlocker using Windows devices). Paper based documents containing personal data must be held in lockable storage.

- I understand that the Trust data protection policy requires that any staff or student/pupil data to which I have access will be kept private and confidential except when it is deemed necessary that I am required by law or by school/Trust policy to disclose such information to an appropriate authority.
- I will immediately report any damage or faults involving equipment or software, however this may have happened.

When using the internet in my professional capacity or for school sanctioned personal use:

- I will ensure that I have permission to use the original work of others in my own work
- Where work is protected by copyright, I will not download or distribute copies (including music and videos).

#### I understand that I am responsible for my actions in and out of the school

- I understand that this acceptable use policy applies not only to my work and use of school/Trust digital technology equipment in school, but also applies to:
  - My use of school/ Trust systems and equipment away from premises
  - My use of personal equipment on school premises or in any situation related to my employment by the School/ Trust.
- I understand that if I fail to comply with this acceptable use agreement, I could be subject to disciplinary action. This could include a warning, a suspension, referral to Governors/Directors/Trust and/or the Local Authority and in the event of illegal activities the involvement of the police.

I have read and understand the above and agree to use the school digital technology systems (both in and out of school) and my own devices (in school and when carrying out communications related to the school) within these guidelines.

Stan/volunteer Name
School Name:
Job Title:
Signed:
Date:

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